

RESPONSE AND COMPLAINT SERVICE FOR VICTIMS OF RACISM SAiD



S.O.S. RACISME

Collaborator



Diputació
Barcelona

Ajuntament  de Terrassa

WHAT IS THE SAiD?

A free service offered by SOS Racism to deal with people and groups that have been victims of racist attacks or discrimination.

A group of expert professionals studies each case individually, and decides with the person or people affected the best way to resolve the matter. The ultimate aim of the SAiD is to reassert an individual's rights, although on occasion each particular case may become a process of social change. By agreement with Terrassa Council, a direct response is launched in the city.

WHAT DOES THE SAiD DO?

- Advises victims or witnesses of situations of racism.
- Intervenes in different ways, such as mediation or official channels, and offers free **legal representation** to press criminal charges against hate crimes.
- Provides **social and psychological support** for people who have suffered racist attacks or discrimination.
- Addresses and informs people or groups wishing for **information** about their rights.
- Publicly **denounces** racism to achieve a social impact.
- Oversees **prevention** of racism.

+ information

First working Tuesday each month from 10 a.m. to 2 p.m.
and 3:30 p.m. to 6:30 p.m. by prior appointment.
Edifici Glòries de l'Ajuntament de Terrassa · Ctra. Montcada 596

To request information and arrange a prior appointment:

T. 93 412 60 12 · ☎ 652 87 34 06

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